# Managing invasive medical devices to prevent infection

An acute hospitals experience on PVC device management
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### Medical Device Management

'medical device' means any instrument, apparatus, appliance, software, implant intended by the manufacturer to be used, alone or in combination, for human beings.

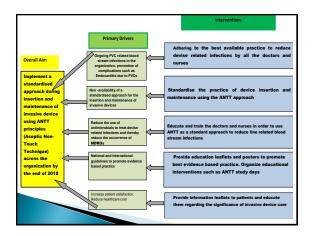
The basic principles of the following quality improvement plan can be applied to the management of all medical devices for example

- > Urinary Catheter Care
- > Central Vascular Catheters (CVC's)
- Dialysis Catheters
- > Tracheostomy care

#### Our Aim

2015-2018

> To reduce invasive PVC device related infections by 50%.



# Quality Improvement (QI) Development

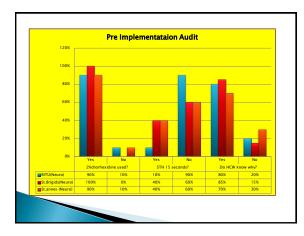
- The World Health Organisation (WHO) multifaceted strategy was used to drive the Quality Improvement Initiative.
  - Systems change; ensure necessary infrastructure in place to allow staff to perform
  - · Education and training
  - · Promotion and awareness
  - · Evaluation and feedback
  - Reminders in the workplace

### Quality Improvement (QI) Development

- Set up a steering group (QI team) to implement ANTT initiative in the organization.
- Decided to implement the QI project in phases due to the complexity of the project.
- Phase 1: Scrub the Hub (STH), Phase 2: clean and dirty area segregation and, Phase 3: SOP development.
- Piloted the first phase in two wards
- > Extended the implementation to other areas in the hospital
- Identified ward based champions
- Train the trainer approach is adapted to implement the education among the front line staff
- Each phase is included with pre-implementation audit, educational intervention and a post implementation audit.

### Phase 1-'Scrub the Hub'

- Pre implementation audit of staff knowledge and practice
- Poster developed
- Evidence based leaflet formulated
- Post implementation audit





# Phase 2-Clean and dirty segregation

- Infrastructure in all clinical areas assessed for appropriate space to ensure segregation of clean and dirty area
- Audit tool developed
- Audit team consisted of IPCN, health and safety officer, ADON representative

### Clean and dirty area signage



# Phase 2-Clean and dirty segregation

 Clean and dirty segregation training and establishing compliance with the 2015 infrastructure audit including availability of signage

Observation number	Did staff return to the dirty area to dispose of used equipment?		Can the healthcare worker explain why it is critical t separate clean and dirty?	
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No
	Yes	No	Yes	No



## Phase 3- SOP Development

 Development of hospital specific SOPs based on the principles of ANTT





Did this have an impact on infection rates?

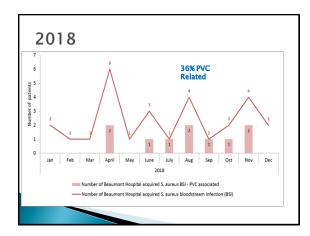


## Sustaining change

To achieve sustainable change, quality improvement initiatives must become the new way of working rather than something added on to routine clinical care. However, most organizational change is not maintained. (Silver et al. 2016)

# Challenges for sustainability and continuity

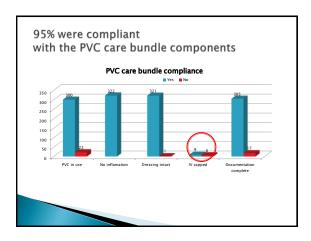
- Some ANTT champions left post
- Competing demands
- ▶ Huge staff turnover
- Time constraints

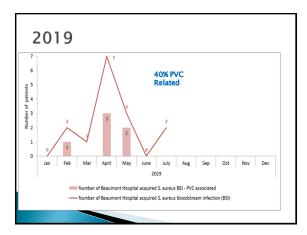


# What was the main issues of concern?

 Peripheral Vascular Catheter Care Bundle Audit Report (2018)

The use of care bundles is one of the important components of an intravascular catheter-related infection prevention programme, recommended by the national guidelines on the prevention of intravascular catheter-related infections (2009).





#### January 2019

## Action plan revised Phase One (8 week period)

#### a. Training

- Iraining
   1.100% Standard Precautions training compliance; all employees
   IV study day ANTT training completed by all nursing staff reinforcing 'scrub the hub' and 'clean and dirty segregation'.
   IV drug administration SOP; PVC & CVC posters displayed in treatment room

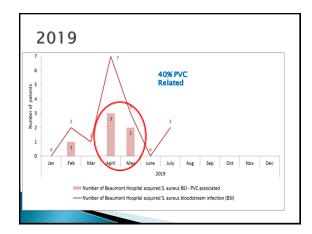
#### b. PVC care bundle

- 1. Unit agree cut off time for PVC assessment day/night e.g., 12PM, 12AM  $\,$
- 2. All patients with a PVC is assessed and correct VIP score assigned  $\ensuremath{/12}\ h$
- 3. CNM/CPSN performs PVC assesment, minimum of six patients each day along with the registered nurse assigned to these patients

#### Phase Two: Sustaining good practice

Buddy wards; two units work together to share, improve and sustain good practice.

- 1. Agree your buddy ward. List collated by the Clinical directorate (CNM3)
- 2. Identity QI champions; ideally all registered nurses in a
- 3. Two QI champions jointly perform PVC assessment (one from each buddy ward), one audit in each of the two buddy wards every week. Minimum 12 patients to be assessed per ward. Provide immediate, and end of audit feedback to
- 4. Audit score communicated to unit CNMs & ADON each week
- 5. Acknowledge good practice and identify areas for improvement



If bundle compliance complete what else could be an issue?













## June 2019

- ▶ IV Road Show Initiative implemented
- Use the QI approach (PDSA cycle)
- Leadership spearheaded by nursing executive
- Supported by nurse practice development team.





70 days free from PVC related BSI

### Conclusions

- Improving care in the short term isn't enough
- Having a systematic approach to sustaining improvement is equally important.
- To sustain change, you need a strong strategy for engaging and standardising the work of frontline managers.

